

## Arctic Snowplow Warranty

Starting September 1<sup>st</sup> 2020, ARCTIC Snowplows are guaranteed to be free from defects in material or workmanship under normal use and service for 2 (two) years after the date of purchase of a complete snow plow package (complete snowplow package includes: hydraulic power system, hoses, hydraulic cylinders, controllers, wiring harnesses, lights, blade frame, blade moldboard, A-frame, quadrant, lift frame and vehicle undercarriage).

Arctic Equipment Manufacturing Corporation (Arctic Equipment) will replace or repair, at its election, without charge, any part which becomes defective within the period of time described.

The maintenance records and a bill of sale/sales receipt will be requested in the event of a claim.

### Warranty does not cover:

- Problems caused by failure to follow instructions and failure to maintain the product as described in the owner's manual.
- Damage to the product that has been subject to misuse, neglect, accident, or improper installation, maintenance, care or storage.
- Damage caused by parts not used in accordance with their intended purpose.
- Paint or surface coating deterioration, expendable parts such as, but not limited to, pins, springs, cutting edges, controller keypad, bushings, shoes, blade guides, seal beams, light bulbs, nuts and bolts or tightening nuts and bolts which are considered normal maintenance.
- Damage resulting from rust, corrosion, freezing or overheating; failure to maintain proper fluid/lubrication levels, failure to retighten fasteners, or operation of the plow without shoes.
- Damage due to abrasion of wiring harnesses or hydraulic hoses.
- Travel time incurred to and from dealers or suppliers, accommodations, meals, cost of tax, freight to/from dealers, storage charges, environmental charges, solvents, sealants, lubricants, or any other normal shop supplies.
- Problems caused by accessories and parts that are not supplied by Arctic Equipment.
- Liability for damage to the property, or injury to, or death of any person arising out of the operation, maintenance or use of the covered product.
- Damages on the plow or the truck caused by excessive stacking of snow (All Arctic snowplows have a stop built in, to prevent the blade from contacting the bottom of the bumper. If the blade is pushed too high on the snowbank, the stop will bind and cause the truck's weight to be supported by the plow. This can cause damage to the A-frame, cylinders, lift frame and mounting kit, as well as the trucks bumper and frame. Don't stockpile. Leave that for the loaders. Excessive stacking of snow causes undue stress to the snowplow components and the vehicle, which can result in the failure of the plow components and damage to the vehicle.)
- Arctic Equipment makes no warranty, either express or implied, with regard to the deployment of any safety airbag.

Arctic Product's Liability is expressly limited to repair or replacement of defective parts. Arctic Equipment shall not be liable for any consequential, incidental, or contingent damages whatsoever, whether for breach of contract, breach of warranty, negligence, or other tort, or on any strict liability theory.

The customer must register their snowplow with Arctic **within 60 days from the day of purchase** using the online registration system found on the Arctic Equipment website [www.arcticsnowplows.com](http://www.arcticsnowplows.com).

In order for the customer to be eligible for two years warranty, the snowplow, inclusive of all components, must be returned to an authorized Arctic dealer after plowing season, for preventative maintenance (it is done at the customer's expense). Failure to do so, the warranty will be limited to one year.

Replacement parts installed by Arctic dealer will be covered 90 days under the warranty or balance of original purchase warranty, if greater than 90 days. Also, individual parts, components, or accessories are covered 90 days under the warranty (no labor).

All installations, warranty and preventive maintenance work must be completed by an authorized dealer and/or installer approved by Arctic Equipment as otherwise warranty will be deemed null and void.

This warranty is made only to the original purchaser. There is no other warranty expressed, implied, or statutory.

Arctic Equipment reserves the right to change specification without prior notice.

#### Customer Responsibility

The loaded vehicle, including all after market accessories, the snowplow, passengers and cargo, **MUST NOT** exceed the gross vehicle weight ratings (GAWR), front gross axle weight rating (FGAWR) or rear gross axle weight rating (RGAWR) specified on the Safety Compliance Certification Label located in the driver's side door opening. **It is the operator's responsibility to verify that these rating are not exceeded.**

To determine the Gross Axle Weights for your vehicle, including all after market accessories, the snowplow, passengers and cargo, take your loaded vehicle and the snowplow to a scale. With the snowplow attached, place the front wheels of the vehicle on the scale to get the front gross axle weight (FGAW). To get the rear gross axle weight (RGAW), place the back wheels of the vehicle on the scale.

The addition of ballast weight placed rearward of the rear axle may be required to prevent exceeding the FGAWR and provide good vehicle breaking and handling. When ballast is required it must be secured behind the rear wheels in a manner, which prevents it from sliding during normal driving.

### Disclaimer notice

Arctic Equipment Manufacturing Corporation (Arctic) does not assume liability for damage to your motor vehicle resulting from the attachment or use of an Arctic snowplow. The purchaser assumes all vehicle risk associated with the attachment and operation of this snowplow. The Arctic snowplow you purchase must be used only on vehicles equipped with the manufacturer's snowplow preparation packages. Snow plowing without the original plow preparation package may damage your vehicle. The added weight may impair the operation and control of your vehicle. Snow plowing with a vehicle not recommended for that purpose by the manufacturer may void your new vehicle warranty. If your vehicle is not equipped with an original snow plow preparation package, additional equipment may be necessary before snow plowing. Please consult your vehicle and snowplow dealers prior to the purchase and installation of the snowplow. The installation of such parts however is not a full substitute for the original equipment snowplow preparation package.